# Your Dental Care Benefit Program



# BLUECARE® DENTAL HMO PLAN NUMBER 830

# GROUP CERTIFICATE RIDER REGARDING DEPENDENT LIMITING AGE

#### For Dental Plans

Changes in state or federal law or regulations or interpretations thereof may change the terms and conditions of coverage.

This Rider is attached to and becomes a part of your Certificate. The Certificate and any Riders thereto are amended as stated below.

#### DEPENDENT COVERAGE

Benefits will be provided under this Certificate for your and/or your spouse's enrolled child(ren) under the age of 26.

"Child(ren)" used hereafter, means a natural child(ren), a stepchild(ren), a child(ren) who is in your custody under an interim court order prior to finalization of adoption or placement of adoption vesting temporary care, whichever comes first, a child(ren) of your child(ren), child(ren) for whom you are the legal guardian under 26 years of age, regardless of presence or absence of a child's financial dependency, residency, student status, employment status, marital status,, eligibility for other coverage or any combination of those factors. If the covered child(ren) is eligible military personnel, the limiting age is 30 years of age as described under the **FAMILY COVERAGE** provision in the ELIGIBILITY section of this Certificate.

Except as amended by this Rider, all terms, conditions, limitations and exclusions of the Certificate to which this Rider is attached will remain in full force and effect.

Attest: Health Care Service Corporation

a Mutual Legal Reserve Company

(Blue Cross and Blue Shield of Illinois)

Sincerely,

Maurice Smith President

GB-17-A07 HCSC

# A message from BLUE CROSS AND BLUE SHIELD

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association. We are pleased to provide you with the dental program described in this BlueCare Dental Certificate. We hope that most of your questions about your dental coverage will be answered after you have read this Certificate.

You and your eligible dependents (if you have Family Coverage) are entitled to the benefits described in this Certificate as long as you receive them from the Dental Center you have selected. Your coverage will begin on your "Coverage Date" and continue through the period authorized by your Group (provided your Group pays all premiums and you remain an eligible participant in your Group).

Throughout this Certificate we will refer to the company that you work for as your "Group" and we refer to our company as "Blue Cross and Blue Shield."

Every effort has been made to explain your dental benefits as simply and as thoroughly as possible. However, should you have questions after reading this Certificate, contact Blue Cross Blue Shield of Illinois. It is important to all of us that you understand your benefits.

Welcome to the security and peace of mind of knowing that you have Blue Cross and Blue Shield!

Sincerely,

Maurice Smith President

GB-17 HCSC

Health Care Service Corporation a Mutual Legal Reserve Company (Blue Cross and blue Shield of Illinois)

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#### **DEFINITIONS**

The terms listed below are used throughout this Certificate and have a specific meaning when applied to your dental coverage.

These terms will always begin with a capital letter.

**Accidental Injury** means damage inflicted to the hard and soft tissues of the oral cavity resulting from forces external to the mouth.

**Certificate** means this benefit booklet. This Certificate describes the BlueCare dental coverage applicable to you (and your eligible dependents if you have Family Coverage).

**Civil Union** means a legal relationship between two persons, of either the same or opposite sex, established pursuant to or as otherwise recognized by the Illinois Religious Freedom Protection and Civil Union Act.

**COBRA** means the sections of the Consolidated Omnibus Budget Reconciliation Act of 1985 (Public Law 99-272), including any amendments to this Act, which regulate the conditions and manner in which an employer can offer continuation of group health and dental insurance to insureds and dependents whose coverage would otherwise terminate under the terms of this Certificate.

Copayment means a specific dollar amount that you are required to pay towards a covered service.

**Coverage Date** means the date on which your coverage under this Certificate begins.

Covered Service means an American Dental Association (ADA) approved dental procedure or treatment plan specified in this Certificate for which benefits will be provided. Such service or treatment plan must be delivered by: 1) a licensed dentist acting within the scope of his license; 2) a licensed physician performing dental services within the scope of his license; or 3) a licensed dental hygienist acting under the supervision and direction of a licensed dentist.

**Course of Treatment** means any number of orthodontic dental procedures performed by a dentist in a planned series following a dental examination that determines the need for these procedures.

- Full Course of Treatment means a complete and comprehensive banding of teeth in order to guide the teeth into their correct relationship (to correct a malocclusion). Treatment usually will involve both the upper and lower arches of the mouth. The length of treatment is about 24 months and should be followed by passive retention treatment.
- Partial Course of Treatment means any treatment which is less than a
  Full Course of Treatment. Treatment may not exceed 24 months. Treatment in progress means a person who is presently banded becomes

covered under this Certificate. Benefits for these situations should be clarified by contacting Blue Cross Blue Shield of Illinois at 1-800-323-7201.

**Emergency Dental Care** means the provision of dental care for a sudden, acute dental condition that would lead a prudent layperson, who possesses an average knowledge of dentistry, to reasonably expect the absence of immediate care to result in serious impairment to the dentition or would place the person's oral health in serious jeopardy.

**Family Coverage** means coverage under this Certificate for the employee of the Group and the employee's eligible dependents. All of the provisions of this Certificate that pertain to a spouse also apply to a party of a Civil Union, unless specifically noted otherwise.

**Group** means the employer of the Insured.

**Individual Coverage** means that only the employee of the Group is covered under this Certificate. His or her dependents are not covered.

**Insured** means the person who is the employee of the Group who has applied for dental coverage under this Certificate.

**Medically Necessary** means that a specific service provided to you or your dependents (if you have Family Coverage) is essential for the treatment or management of a symptom or condition. The service must be provided in the most efficient and economic manner. In addition, Medically Necessary means:

- A generally accepted standard of practice for the particular situation being addressed.
- One for which there is reasonable expectation that your condition will be significantly improved or aided by the service in terms of function and, or, relief of pain and similarly there is reasonable expectation that there will be significant deterioration in your condition, if the service is not performed.

# **COVERAGE INFORMATION**

## **Eligibility**

Blue Cross and Blue Shield has an agreement with your Group to provide dental benefits to you (and to your dependents if you have Family Coverage).

The term "Group" refers to a sole proprietor, partnership, corporation or other organization. The term "Insured" refers to the employee engaged in the normal activities of the Group who is employed on an active, full-time basis (as defined by the Group). The employment is reasonably expected to be permanent at the time the employee is hired and this Certificate goes into effect. New employees of the Group will become eligible for coverage on the first day of the month following the date notification of coverage is provided to Blue Cross and Blue Shield or on a date that is otherwise determined by the Group. Employees of the Group whose applications have been accepted by Blue Cross and Blue Shield shall receive dental coverage as provided in this Certificate.

## **Individual Coverage**

If you have Individual Coverage, this means that only your dental expenses are covered under this Certificate. No other members of your family will be covered.

# **Family Coverage**

If you have Family Coverage, this means that your dental expenses and the expenses of your eligible family members will be covered, according to the terms of your group contract.

Family Coverage is subject to the following rules:

- Your application for Family Coverage must include all of your eligible dependents on the date such application is made.
- Dependent coverage for a child born to you while you are covered under Family Coverage will be effective from the date of birth.
- If you acquire a dependent (other than through the birth of a child) while
  you are enrolled for Family Coverage, your Family Coverage for that dependent will go into effect upon receipt of your written notification to Blue
  Cross and Blue Shield and upon the completion of Blue Cross and Blue
  Shield's membership change.

# If you are the Insured, "Dependent" means:

- 1. Your legal spouse.
- Your children or the children of your legal spouse who are under the limiting age specified in the Schedule of Dental Services.
- 3. Children who are in your custody in accordance with an interim court order prior to finalization of adoption or placement of adoption vesting temporary care of the children. Such children must be under the limiting age specified in the Schedule of Dental Services of this Certificate.

- 4. Your legally adopted children who are under the limiting age specified in the Schedule of Dental Services.
- Your children who are under the limiting age specified in the Schedule of Dental Services and who are legally dependent upon you for support and maintenance while full-time students at an accredited institution of higher education.

In addition, enrolled unmarried children will be covered up to the age of 30 if they:

- Live within Blue Cross and Blue Shield's service area; and
- Have served as an active or reserve member of any branch of the Armed Forces of the United States; and
- Have received a release or discharge other than a dishonorable discharge.
- 6. Any children who are incapable of self-sustaining employment and are dependent upon you or other care providers for lifetime care and supervision because of a handicapped condition occurring prior to reaching the limiting age, will be covered regardless of age, as long as they were covered prior to reaching the limiting age specified in the Schedule of Dental Services of this Certificate.
- 7. Your dependent who is a party to a Civil Union and his or her children.

### **Payment of Premiums**

Your Group will pay your premiums. The premiums are paid monthly in advance and any arrangement requiring you to reimburse your Group for a portion of the premium is entirely between you and your Group. Blue Cross and Blue Shield looks solely to the Group for payment of premiums.

Your Group will be allowed a grace period of 31 days for the late payment of premiums. During this period, this Certificate will remain in effect. If the Group fails to pay any premium, this Certificate will automatically terminate at the end of the grace period. Blue Cross and Blue Shield will not be obligated to give you or your Group notice if this Certificate is automatically terminated. However, if Blue Cross and Blue Shield accepts payment from the Group after the expiration of the grace period, your coverage will be reinstated as of that acceptance date.

If this Certificate is terminated for any reason, the Group will be liable for all premiums then due, including charges for any period this Certificate was in effect during a grace period.

# **Termination of Coverage**

Your coverage under this Certificate (and the coverage of your dependents if you have Family Coverage) will end if:

- 1. you are no longer a covered employee with your Group; or
- 2. your Group fails to pay premiums; or

3. your Group terminates its BlueCare Dental Agreement with Blue Cross and Blue Shield.

Your dependent's coverage will automatically end if:

- 1. this Certificate is terminated; or
- 2. he or she ceases to be a dependent according to the definition of Dependent stated in the Family Coverage provision of this Certificate, or
- 3. he or she reaches the limiting age specified in the Schedule of Dental Services of this Certificate.

# ABOUT YOUR DENTAL BENEFITS

## **Types of Dental Services**

The following is a summary of the types of dental services your BlueCare Certificate covers:

## • Diagnostic and Preventive Care Services

Diagnostic services means the procedures necessary to aid the dentist in evaluating your existing dental condition and to determine what type of dental care is required. Preventive care services means those procedures necessary to prevent oral disease. Diagnostic and Preventive Care services include:

- a. Dental examinations.
- b. X-rays full mouth x-rays, panoramic x-rays, bitewing x-rays and other routine x-rays.
- c. Prophylaxis cleaning and polishing of teeth.
- d. Topical fluoride applications for dependent children.

## • Oral Surgery Services

Oral Surgery means the procedures for surgical extractions and other dental surgery under local anesthetics which do not require that you be hospitalized.

#### Restorative Services

Restorative services means procedures necessary to restore your teeth to a healthy condition, including amalgam and resin based composite restorations.

#### Periodontal Services

Periodontics involves procedures necessary for the treatment of disease of the gums and bones supporting the teeth.

#### • Endodontic Services

Endodontics involves procedures necessary for the treatment of disease of the pulp chamber and pulp canals. Endodontics procedures include:

- a. Root canal therapy.
- b. Pulpotomy.
- c. Pulp capping.

# • Crowns, Inlays/Onlays

Procedures necessary when teeth cannot be restored with other filling material.

#### Prosthodontics

Prosthodontics involves procedures necessary for providing artificial replacements for missing natural teeth. Procedures include the following:

- Construction, placement, and insertion of bridges; partial and complete dentures.
- Repair of bridges and relining and rebasing of partial and complete dentures.

### Pediatric Dentistry

- a. Dependents under age 6, who cannot be treated at a participating general dentist, can be referred to a participating Pediatric Dentist. Benefits for eligible services will be provided until age 6.
- b. Dependents age 6 and over, who cannot be treated at a participating general dentist, must have appropriate documentation in order to be referred to a participating Pediatric Dentist.

#### General Services

- a. Prefabricated stainless steel crown.
- b. Deep sedation/general anesthesia.
- c. Occlusal adjustment.

#### • Miscellaneous Services

- a. Palliative treatment non-invasive treatment for relief of pain.
- b. Space maintainers.
- c. Sealant application.
- d. Pulp vitality tests.

## **Your Selected Dental Center**

When you enroll for BlueCare Dental HMO coverage under this Certificate, you will be required to select a Dental Center. If you enrolled in Family Coverage, your dependents may select a different Dental Center. You must obtain dental Covered Services, including written referrals to specialists (with the exception of emergency care), from your selected Dental Center. Reimbursement for emergency treatment may differ depending upon if you receive treatment from your Dental Center or from another dentist or Dental Center. For information regarding Emergency Treatment, refer to the Emergency Treatment section of this Certificate.

You will receive a *BlueCare Wallet Card* containing the toll-free customer service telephone number. Your Dental Center will receive a monthly list of all persons who are eligible for BlueCare dental coverage.

# **Changing Your Dental Center**

You may transfer from one Dental Center to another at any time. Changes submitted to BlueCare Dental by the 20th of the current month will be effective the 1st of the following month. Transfers may be requested in writing or by calling customer service at 1-800-323-7201.

# **Appointment for Services**

To receive dental treatment, telephone your selected Dental Center and give the Dental Center your name and member ID so that your enrollment can be verified.

Dental services will be provided by appointment only. Appointments will be made according to the following order of priority:

- a. Emergency treatment for the relief of pain;
- b. X-rays, teeth cleaning, and examinations;
- c. Regular appointments to complete non-emergency dental treatment.

Every reasonable effort will be made to schedule your non-emergency appointments (routine preventive services as determined by your dentist) within 30 days of your request.

# **Emergency Treatment**

The following rules will apply to dental services received for emergency treatment:

If you have an emergency, you can receive emergency care from any provider, not only your Dental Center. You should first attempt to contact your Dental Center or customer service at 1-800-323-7201 and follow the directions you receive.

In the event you cannot reach your Dental Center or customer service, you may seek emergency dental treatment from the nearest dentist or Dental Center. Remember, only services for palliative care (for the relief of pain) will be covered.

Reimbursement for emergency care will be provided as follows:

- Benefits for emergency care received from your Dental Center will be provided according to the Schedule of Dental Services in this Certificate (any Copayment indicated in the Schedule of Dental Services applies).
- Benefits for emergency care received from a dentist or dental office other than your selected Dental Center will be provided up to a maximum amount of \$50.00. You will need to obtain a paid receipt and itemized statement of services rendered from the dentist or dental office providing your treatment.

Send Claims to: BlueCare Dental HMO 701 E. 22<sup>nd</sup> Street, Suite 300 Lombard, Illinois, 60148

## **Questions About Your Benefits**

Any questions you have about benefits or dental services should be directed to your Dental Center. Additional information can be obtained by writing or calling your Benefits Administrator at your Group.

If you need more detailed information about BlueCare dental coverage, address your concerns to:

BlueCare Dental HMO 701 E. 22<sup>nd</sup> Street, Suite 300 Lombard, Illinois, 60148

A second opinion regarding dental surgery can be arranged only if you submit a written request to BlueCare Dental at the above address. Benefit questions can also be answered by calling customer service at **1-800-323-7201**.

## **Department of Insurance Address**

In compliance with Section 143(c) of the Illinois Insurance Code, you are hereby given notice of the addresses of the Consumer Divisions of the Department of Insurance. These addresses are:

Illinois Department of Insurance
Consumer Division
100 West Randolph Street
Suite 15-100
Chicago, Illinois 60601
or
Illinois Department of Insurance
Consumer Division
320 West Washington Street
Springfield, Illinois 62767

#### **Grievance Procedures**

To resolve grievances concerning dental care and treatment, a customer oriented plan has been established.

First, it is important to work within the traditional dentist-patient relationship. You are encouraged to contact the dental office or provider directly to discuss your questions or concerns. If a satisfactory conclusion can not be reached or you do not wish to discuss your concerns with the provider, BlueCare Dental will serve as an intermediary.

You must submit a written request, providing details of your concerns, to:

BlueCare Dental HMO 701 E. 22<sup>nd</sup> Street, Suite 300 Lombard, Illinois, 60148 Attn.: Customer Relations

BlueCare Dental will acknowledge receipt of your inquiry within 72 hours of receipt. Within 30 days of receiving your inquiry you will be notified of a reso-

lution. All parties will be notified in writing if additional time is needed for the review.

### **Extended Benefits at Termination**

Benefits will be provided under this Certificate after the termination date of coverage only if the dental procedure began prior to the termination date and is completed within 30 days after the termination date. Orthodontic treatment in progress is an exception and benefits will end upon termination. Any balance owed will be your responsibility.

# SCHEDULE OF DENTAL SERVICES FOR PLAN 830

The Covered Services specified in this Schedule of Dental Services are subject to all of the terms, conditions, limitations, and exclusions of this Certificate, and to the annual maximum indicated below.

Covered Services must be received at the Dental Center you have selected for your dental care — except for an emergency or if you have received prior written authorization from Blue Cross and Blue Shield, authorizing you to receive dental services elsewhere.

#### **Annual Maximum**

No annual maximum applies to your benefits under the Certificate.

# **Age Limitations**

Unmarried Dependents are covered to age 26. Coverage will automatically terminate at the end of the month in which the Dependent's limiting age is reached.

# **Accidental Injury**

There is no coverage for accidental injury. Damages to the hard and soft tissues of the oral cavity from normal masticatory (chewing) function will be covered at the normal schedule of benefits.

# **Failed Appointments**

If you fail to give your Dental Center 24-hour notice of cancellation or fail to keep your appointment, you will be responsible for any fee your Dental Center charges for failed appointments.

# **COVERED SERVICES**

| ADA<br>CODE | DIAGNOSTIC AND PRE-<br>VENTIVE CARE SERVICES   | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D0120       | Periodic oral evaluation - established patient   | No Charge           |
| D0140       | Limited oral evaluation - problem fo-<br>cused   | \$25.00             |
| D0145       | Oral evaluation for a patient under three years of age and counseling with primary caregiver | No Charge           |
| D0150       | Comprehensive oral evaluation - new or established patient                                   | No Charge           |
| D0160       | Detailed and extensive oral evaluation - problem focused, by report                          | \$25.00             |
| D0170       | Reevaluation - limited problem focused (established patient; not post-operative visit)       | \$25.00             |
| D0180       | Comprehensive periodontal evaluation - new or established patient                            | \$25.00             |
| D0210       | Intraoral - complete series of radio-<br>graphic images                                      | No Charge           |
| D0220       | Intraoral - periapical first radiographic image  | No Charge           |
| D0230       | Intraoral - periapical each additional ra-<br>diographic image                               | No Charge           |
| D0240       | Intraoral - occlusal radiographic image  | No Charge           |
| D0270       | Bitewing - single radiographic image   | No Charge           |
| D0272       | Bitewings - two radiographic images  | No Charge           |
| D0273       | Bitewings - three radiographic images  | No Charge           |
| D0274       | Bitewings - four radiographic images   | No Charge           |
| D0277       | Vertical bitewings - 7 to 8 radiographic images  | No Charge           |
| D0330       | Panoramic radiographic image   | No Charge           |
| D0340       | Cephalometric radiographic image   | No Charge           |
| D1110       | Prophylaxis - adult  | No Charge           |
| D1120       | Prophylaxis - child  | No Charge           |

| ADA<br>CODE | DIAGNOSTIC AND PRE-<br>VENTIVE CARE SERVICES         | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D1208       | Topical application of fluoride                      | No Charge           |
| D1310       | Nutritional counseling for control of dental disease | No Charge           |
| D1330       | Oral hygiene instructions                            | No Charge           |

| ADA<br>CODE | MISCELLANEOUS SERVICES  | COPAYMENT<br>AMOUNT |
|-------------|---|---------------------|
| D0460       | Pulp vitality tests   | No Charge           |
| D0470       | Diagnostic casts  | No Charge           |
| D1351       | Sealant - per tooth, first and second<br>molars only (once per tooth for children<br>up to age 26 | No Charge           |
| D1352       | Preventive resin restoration in a moderate to high caries risk patient - permanent tooth          | No Charge           |
| D1510       | Space maintainer - fixed - unilateral   | \$70.00             |
| D1515       | Space maintainer - fixed - bilateral  | \$95.00             |
| D1520       | Space maintainer - removable - unilat-<br>eral  | \$75.00             |
| D1525       | Space maintainer - removable - bilateral  | \$115.00            |
| D1550       | Recementation of space maintainer   | \$15.00             |
| D1555       | Removal of fixed space maintainer   | \$15.00             |
| D9110       | Palliative (emergency) treatment of dental pain - minor procedure                                 | \$20.00             |

| ADA<br>CODE | RESTORATIVE SERVICES (includes indirect pulp capping, bases, liners, acid etching procedures and treatment under local anesthetic) | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D2140       | Amalgam - one surface, primary or permanent  | \$25.00             |
| D2150       | Amalgam - two surfaces, primary or permanent   | \$35.00             |
| D2160       | Amalgam - three surfaces, primary or permanent   | \$45.00             |

| ADA<br>CODE | RESTORATIVE SERVICES (includes indirect pulp capping, bases, liners, acid etching procedures and treatment under local anesthetic) | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D2161       | Amalgam - four or more surfaces, pri-<br>mary or permanent   | \$50.00             |
| D2330       | Resin-based composite, one surface, anterior   | \$35.00             |
| D2331       | Resin-based composite, two surfaces, anterior  | \$40.00             |
| D2332       | Resin-based composite, three surfaces, anterior  | \$50.00             |
| D2335       | Resin-based composite, four or more surfaces involving incisal angle (anterior)  | \$55.00             |
| D2390       | Resin-based composite crown, anterior  | \$65.00             |
| D2391       | Resin-based composite, one surface, posterior  | \$35.00             |
| D2392       | Resin-based composite, two surfaces, posterior   | \$45.00             |
| D2393       | Resin-based composite, three surfaces, posterior   | \$55.00             |
| D2394       | Resin-based composite, four or more surfaces, posterior  | \$70.00             |
| D7111       | Extraction, coronal remnants - deciduous tooth   | \$65.00             |
| D7140       | Extraction erupted tooth or exposed root (elevation and/or forceps removal)  | \$85.00             |

| ADA<br>CODE | GENERAL SERVICES   | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D2929       | Prefabricated procelain/ceramic crown - primary tooth    | \$80.00             |
| D2930       | Prefabricated stainless steel crown - pri-<br>mary tooth | \$55.00             |
| D2931       | Prefabricated stainless steel crown - permanent tooth    | \$65.00             |
| D2932       | Prefabricated resin crown                                | \$70.00             |

| ADA<br>CODE | GENERAL SERVICES  | COPAYMENT<br>AMOUNT |
|-------------|---|---------------------|
| D2933       | Prefabricated stainless steel crown with resin window   | \$80.00             |
| D2934       | Prefabricated esthetic coated stainless steel crown - primary tooth                                     | \$80.00             |
| D2940       | Protective restoration  | \$20.00             |
| D2941       | Interim therapeutic restoration – primary dentition   | \$20.00             |
| D2949       | Restorative foundation for an indirect restoration  | \$20.00             |
| D2951       | Pin retention - per tooth, in addition to restoration   | \$10.00             |
| D2970       | Temporary crown (fractured tooth)   | \$50.00             |
| D9210       | Local anesthesia not in conjunction with operative or surgical procedures                               | \$15.00             |
| D9211       | Regional block anesthesia   | \$15.00             |
| D9212       | Trigeminal division block anesthesia  | \$15.00             |
| D9215       | Local anesthesia in conjunction with operative or surgical procedures                                   | \$5.00              |
| D9220       | Deep sedation/general anesthesia - first 30 minutes (SEE EXCLUSIONS)                                    | \$140.00            |
| D9221       | Deep sedation/general anesthesia - each additional 15 minutes (SEE EXCLU-SIONS)                         | \$65.00             |
| D9241       | Intravenous conscious sedation/analgesia - first 30 minutes (SEE EXCLU-SIONS)                           | \$110.00            |
| D9242       | Intravenous conscious sedation/analgesia - each additional 15 minutes (SEE EXCLUSIONS)                  | \$55.00             |
| D9248       | Non-intravenous conscious sedation (SEE EXCLUSIONS)   | \$35.00             |
| D9430       | Office visit for observation (during reg-<br>ularly scheduled hours) - no other ser-<br>vices performed | \$25.00             |
| D9440       | Office visit - after regularly scheduled hours)   | \$20.00             |

| ADA<br>CODE | GENERAL SERVICES  | COPAYMENT<br>AMOUNT |
|-------------|---|---------------------|
| D9450       | Case presentation - detailed and extensive treatment planning | No Charge           |
| D9951       | Occlusal adjustment - limited                                 | \$25.00             |
| D9952       | Occlusal adjustment - complete                                | \$110.00            |

| ADA<br>CODE | ENDODONTIC SERVICES (includes postoperative evaluations and treatment under local anesthetic)  | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D3110       | Pulp cap, direct (excluding final restoration)   | \$40.00             |
| D3120       | Pulp cap, indirect (excluding final restoration)   | \$35.00             |
| D3220       | Therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal dentinocemental junction and application of medicament | \$85.00             |
| D3221       | Pulpal debridement, primary and permanent teeth  | \$95.00             |
| D3222       | Partial pulpotomy for apexogenesis -<br>permanent tooth with incomplete root<br>development  | \$90.00             |
| D3230       | Pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration)  | \$60.00             |
| D3240       | Pulpal therapy (resorbable filling) – posterior, primary tooth (excluding final restoration)   | \$75.00             |
| D3310       | Endodontic therapy, anterior tooth (excluding final restoration)   | \$250.00            |
| D3320       | Endodontic therapy, bicuspid tooth(ex-<br>cluding final restoration)   | \$400.00            |
| D3330       | Endodontic therapy, molar (excluding final restoration)  | \$500.00            |
| D3332       | Incomplete endodontic therapy; inoperable, unrestorable or fractured tooth   | \$180.00            |
| D3346       | Retreatment of previous root canal therapy - anterior  | \$320.00            |

| ADA<br>CODE | ENDODONTIC SERVICES (includes postoperative evaluations and treatment under local anesthetic)  | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D3347       | Retreatment of previous root canal therapy- bicuspid   | \$450.00            |
| D3348       | Retreatment of previous root canal therapy - molar   | \$600.00            |
| D3351       | Apexification/recalcification/pulpal regeneration - initial visit (apical closure/calcific repair of perforations, root resorption, pulp space disinfection, etc.) | \$130.00            |
| D3352       | Apexification/recalcification/pulpal regeneration - interim medication replacement   | \$60.00             |
| D3353       | Apexification/recalcification - final visit (includes completed root canal therapy - apical closure/calcific repair of perforations, root resorption, etc.)        | \$180.00            |
| D3355       | Pulpal regeneration - (initial visit)  | \$55.00             |
| D3356       | Pulpal regeneration - ( interim medication replacement)  | \$25.00             |
| D3357       | Pulpal regeneration - (completion of treatment)  | \$55.00             |
| D3410       | Apicoectomy/periradicular surgery - anterior   | \$260.00            |
| D3421       | Apicoectomy/periradicular surgery - bi-<br>cuspid (first root)   | \$290.00            |
| D3425       | Apicoectomy/periradicular surgery - molar (first root)   | \$330.00            |
| D3426       | Apicoectomy/periradicular surgery (each additional root)   | \$110.00            |
| D3427       | Periradicular surgery without apicoectomy  | \$110.00            |
| D3430       | Retrograde filling - per root  | \$80.00             |
| D3450       | Root amputation - per root   | \$170.00            |
| D3920       | Hemisection (including any root removal), not including root canal therapy   | \$130.00            |

| ADA<br>CODE | PERIODONTIC SERVICES (includes postoperative evaluations, treatment under local anesthetic and biologic materials to aid in soft and osseous tissue regeneration) | COPAYMENT<br>AMOUNT |
|-------------|---|---------------------|
| D4210       | Gingivectomy or gingivoplasty – four or<br>more contiguous teeth or tooth bounded<br>spaces – per quadrant  | \$185.00            |
| D4211       | Gingivectomy or gingivoplasty - four or<br>more contiguous teeth or tooth bounded<br>spaces per quadrant  | \$80.00             |
| D4212       | Gingivectomy or gingivoplasty to allow access for restorative procedure, by tooth   | \$65.00             |
| D4230       | Anatomical crown exposure - four or more contiguous teeth per quadrant  | \$260.00            |
| D4231       | Anatomical crown exposure - one to three teeth per quadrant   | \$125.00            |
| D4240       | Gingival flap procedure, including root planing – four or more contiguous teeth or tooth bounded spaces per quadrant  | \$235.00            |
| D4241       | Gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded spaces per quadrant  | \$135.00            |
| D4249       | Clinical crown lengthening - hard tissue  | \$255.00            |
| D4260       | Osseous surgery (including flap entry<br>and closure) - four or more contiguous<br>teeth or tooth bounded spaces per quad-<br>rant                                | \$290.00            |
| D4261       | Osseous surgery (including flap entry<br>and closure) - one to three contiguous<br>teeth or tooth bounded spaces per quad-<br>rant                                | \$210.00            |
| D4270       | Pedicle soft tissue graft procedure   | \$275.00            |
| D4273       | Subepithelial connective tissue graft procedures, per tooth   | \$335.00            |
| D4274       | Distal or proximal wedge procedure<br>(when not performed in conjunction<br>with surgical procedures in the same<br>anatomical area)                              | \$190.00            |

| ADA<br>CODE | PERIODONTIC SERVICES (includes postoperative evaluations, treatment under local anesthetic and biologic materials to aid in soft and osseous tissue regeneration) | COPAYMENT<br>AMOUNT |
|-------------|---|---------------------|
| D4276       | Combined connective tissue and double pedicle graft, per tooth  | \$380.00            |
| D4277       | Free soft tissue graft procedure (including donor site surgery), first tooth or edentulous tooth position in graft  | \$285.00            |
| D4278       | Free soft tissue graft procedure (including donor site surgery), each additional contiguous tooth or edentulous tooth position in same graft site                 | \$95.00             |
| D4341       | Periodontal scaling and root planing -<br>four or more teeth per quadrant   | \$120.00            |
| D4342       | Periodontal scaling and root planing - one to three teeth per quadrant  | \$65.00             |
| D4355       | Full mouth debridement to enable comprehensive evaluation and diagnosis   | \$80.00             |
| D4910       | Periodontal maintenance   | \$45.00             |

| ADA<br>CODE | ORAL SURGERY SERVICES (includes postoperative evaluations and treatment under local anesthetic)   | COPAYMENT<br>AMOUNT |
|-------------|---|---------------------|
| D7210       | Surgical removal of erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated | \$95.00             |
| D7220       | Removal of impacted tooth - soft tissue   | \$115.00            |
| D7230       | Removal of impacted tooth - partially bony  | \$155.00            |
| D7240       | Removal of impacted tooth - complete-<br>ly bony  | \$180.00            |
| D7241       | Removal of impacted tooth - complete-<br>ly bony, with unusual surgical com-<br>plications  | \$230.00            |
| D7250       | Surgical removal of residual tooth roots (cutting procedure)  | \$100.00            |

| ADA<br>CODE | ORAL SURGERY SERVICES (includes postoperative evaluations and treatment under local anesthetic)                      | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D7251       | Coronectomy - intentional partial tooth removal  | \$190.00            |
| D7280       | Surgical access of an unerupted Tooth  | \$160.00            |
| D7310       | Alveoloplasty in conjunction with extractions - four or more teeth or tooth spaces, per quadrant                     | \$200.00            |
| D7311       | Alveoloplasty in conjunction with extractions - one to three teeth or tooth spaces, per quadrant                     | \$175.00            |
| D7320       | Alveoloplasty not in conjunction with extractions - four or more teeth or tooth spaces, per quadrant                 | \$220.00            |
| D7321       | Alveoloplasty not in conjunction with extractions - one to three teeth or tooth spaces, per quadrant                 | \$185.00            |
| D7450       | Removal of benign odontogenic cyst or tumor - lesion diameter up to 1.25 cm  | \$405.00            |
| D7451       | Removal of benign odontogenic cyst or<br>tumor lesion diameter greater than 1.25<br>cm                               | \$550.00            |
| D7510       | Incision and drainage of abscess - in-<br>traoral soft tissue  | \$145.00            |
| D7511       | Incision and drainage of abscess, intraoral soft tissue - complicated (includes drainage of multiple fascial spaces) | \$220.00            |
| D7960       | Frenulectomy - also known as frenectomy or frenotomy-separate procedures not incidental to another                   | \$185.00            |
| D7963       | Frenuloplasty  | \$305.00            |
| D7970       | Excision of hyperplastic tissue per arch   | \$270.00            |
| D7971       | Excision of pericoronal gingiva  | \$100.00            |

| ADA<br>CODE | CROWNS, INLAYS/ONLAYS<br>SERVICES | COPAYMENT<br>AMOUNT |
|-------------|-----------------------------------|---------------------|
| D2510       | Inlay - metallic - one surface    | \$375.00            |
| D2520       | Inlay - metallic - two surfaces   | \$425.00            |

| ADA<br>CODE | CROWNS, INLAYS/ONLAYS<br>SERVICES                      | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D2530       | Inlay - metallic - three or more surfaces              | \$490.00            |
| D2542       | Onlay - metallic - two surfaces                        | \$480.00            |
| D2543       | Onlay - metallic - three surfaces                      | \$505.00            |
| D2544       | Onlay - metallic - four or more surfaces               | \$525.00            |
| D2610       | Inlay - porcelain/ceramic - one surface                | \$445.00            |
| D2620       | Inlay - porcelain/ceramic - two surfaces               | \$465.00            |
| D2630       | Inlay - porcelain/ceramic - three or more surfaces     | \$495.00            |
| D2642       | Onlay - porcelain/ceramic - two sur-<br>faces          | \$485.00            |
| D2643       | Onlay - porcelain/ceramic - three surfaces             | \$520.00            |
| D2644       | Onlay - porcelain/ceramic - four or more surfaces      | \$555.00            |
| D2650       | Inlay - resin-based composite - one sur-<br>face       | \$290.00            |
| D2651       | Inlay - resin-based composite - two surfaces           | \$345.00            |
| D2652       | Inlay - resin-based composite - three or more surfaces | \$365.00            |
| D2662       | Onlay - resin-based composite/resin,<br>two surfaces   | \$315.00            |
| D2663       | Onlay - resin-based composite - three surfaces         | \$370.00            |
| D2664       | Onlay - resin-based composite - four or more surfaces  | \$400.00            |
| D2710       | Crown - resin-based composite (indirect)               | \$410.00            |
| D2712       | Crown - 3/4 resin-based composite (indirect)           | \$410.00            |
| D2720       | Crown - resin with high noble metal                    | \$410.00            |
| D2721       | Crown - resin with predominantly base metal            | \$410.00            |
| D2722       | Crown - resin with noble metal                         | \$420.00            |
| D2740       | Crown - porcelain/ceramic substrate                    | \$410.00            |

| ADA<br>CODE | CROWNS, INLAYS/ONLAYS<br>SERVICES  | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D2750       | Crown - porcelain fused to high noble metal  | \$410.00            |
| D2751       | Crown - porcelain fused to predominantly base metal  | \$410.00            |
| D2752       | Crown - porcelain fused to noble metal   | \$410.00            |
| D2780       | Crown - 3/4 cast high noble metal  | \$410.00            |
| D2781       | Crown - 3/4 cast predominantly base metal  | \$410.00            |
| D2782       | Crown - 3/4 cast noble metal   | \$410.00            |
| D2783       | Crown - 3/4 porcelain/ceramic  | \$410.00            |
| D2790       | Crown - full cast high noble metal   | \$410.00            |
| D2791       | Crown - full cast predominantly base metal   | \$410.00            |
| D2792       | Crown - full cast noble metal  | \$410.00            |
| D2794       | Crown - titanium   | \$410.00            |
| D2799       | Provisional crown - further treatment or completion of diagnosis necessary prior to final impression | \$225.00            |
| D2990       | Resin infiltration of incipient smooth surface lesions   | \$30.00             |
| D2910       | Recement inlay, onlay or partial coverage restoration (See Limitations)                              | \$20.00             |
| D2915       | Recement cast or prefabricated post and core (See Limitations)                                       | \$20.00             |
| D2920       | Recement crown (See Limitations)   | \$20.00             |
| D2921       | Reattachment of tooth fragment, incisal edge or cusp   | \$50.00             |
| D2950       | Core build-up, including any pins  | \$55.00             |
| D2952       | Post and core in addition to crown, indirectly fabricated  | \$85.00             |
| D2953       | Each additional indirectly fabricated post - same tooth  | \$45.00             |
| D2954       | Prefabricated post and core, in addition to crown  | \$70.00             |

| ADA<br>CODE | CROWNS, INLAYS/ONLAYS<br>SERVICES                          | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D2957       | Each additional prefabricated post - same tooth            | \$35.00             |
| D2980       | Crown repair necessitated by restorative material failure  | \$20.00             |
| D2981       | Inlay repair necessitated by restorative material failure  | \$20.00             |
| D2982       | Onlay repair necessitated by restorative material failure  | \$20.00             |
| D2983       | Veneer repair necessitated by restorative material failure | \$20.00             |

| ADA<br>CODE | PROSTHODONTIC SERVICES  | COPAYMENT<br>AMOUNT |
|-------------|---|---------------------|
| D5110       | Complete denture - maxillary  | \$625.00            |
| D5120       | Complete denture - mandibular   | \$625.00            |
| D5130       | Immediate denture - maxillary   | \$750.00            |
| D5140       | Immediate denture - mandibular  | \$750.00            |
| D5211       | Maxillary partial denture - resin base (including any conventional clasps, rests and teeth)   | \$580.00            |
| D5212       | Mandibular partial denture - resin base (including any conventional clasps, rests and teeth)  | \$675.00            |
| D5213       | Maxillary partial denture - cast metal<br>framework with resin denture bases (in-<br>cluding any conventional clasps, rests<br>and teeth) | \$760.00            |
| D5214       | Mandibular partial denture – cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)           | \$760.00            |
| D5225       | Maxillary partial denture - flexible base (including any clasps, rests and teeth)   | \$580.00            |
| D5226       | Mandibular partial denture - flexible<br>base (including any clasps, rests and<br>teeth)  | \$675.00            |

| ADA<br>CODE | PROSTHODONTIC SERVICES   | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D5281       | Removable unilateral partial denture – one piece cast metal (including clasps and teeth) | \$445.00            |
| D5410       | Adjust complete denture - maxillary  | \$35.00             |
| D5411       | Adjust complete denture - mandibular   | \$35.00             |
| D5421       | Adjust partial denture - maxillary   | \$35.00             |
| D5422       | Adjust partial denture - mandibular  | \$35.00             |
| D5510       | Repair broken complete denture base  | \$75.00             |
| D5520       | Replace missing or broken teeth - complete denture (each tooth)                          | \$65.00             |
| D5610       | Repair resin denture base  | \$80.00             |
| D5620       | Repair cast framework  | \$90.00             |
| D5630       | Repair or replace broken clasp   | \$105.00            |
| D5640       | Replace broken teeth - per tooth   | \$70.00             |
| D5650       | Add tooth to existing partial denture  | \$95.00             |
| D5660       | Add clasp to existing partial denture  | \$115.00            |
| D5670       | Replace all teeth and acrylic on cast metal framework (maxillary)                        | \$275.00            |
| D5671       | Replace all teeth and acrylic on cast metal framework (mandibular)                       | \$275.00            |
| D5710       | Rebase complete maxillary denture  | \$280.00            |
| D5711       | Rebase complete mandibular denture   | \$265.00            |
| D5720       | Rebase maxillary partial denture   | \$265.00            |
| D5721       | Rebase mandibular partial denture  | \$265.00            |
| D5730       | Reline complete maxillary denture (chairside)  | \$155.00            |
| D5731       | Reline complete mandibular denture (chairside)   | \$155.00            |
| D5740       | Reline maxillary partial denture (chair-side)  | \$145.00            |
| D5741       | Reline mandibular partial denture (chairside)  | \$145.00            |
| D5750       | Reline complete maxillary denture (laboratory)   | \$210.00            |

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| ADA<br>CODE | PROSTHODONTIC SERVICES  | COPAYMENT<br>AMOUNT |
|-------------|---|---------------------|
| D5751       | Reline complete mandibular denture (laboratory)   | \$210.00            |
| D5760       | Reline maxillary partial denture (laboratory)   | \$205.00            |
| D5761       | Reline mandibular partial denture (laboratory)  | \$205.00            |
| D5863       | Overdenture - complete maxillary  | \$625.00            |
| D5864       | Overdenture - partial maxillary   | \$625.00            |
| D5865       | Overdenture - complete mandibular   | \$625.00            |
| D5866       | Overdenture - partial mandibular  | \$625.00            |
| D6092       | Recement implant/abutment supported crown   | \$50.00             |
| D6093       | Recement implant/abutment supported fixed partial denture   | \$80.00             |
| D6205       | Pontic - indirect resin based composite   | \$345.00            |
| D6210       | Pontic - cast high noble metal  | \$525.00            |
| D6211       | Pontic - cast predominantly base metal  | \$495.00            |
| D6212       | Pontic - cast noble metal   | \$515.00            |
| D6214       | Pontic - titanium   | \$525.00            |
| D6240       | Pontic - porcelain fused to high noble metal  | \$520.00            |
| D6241       | Pontic - porcelain fused to predominant-<br>ly base metal   | \$480.00            |
| D6242       | Pontic - porcelain fused to noble metal   | \$505.00            |
| D6245       | Pontic - porcelain/ceramic  | \$535.00            |
| D6250       | Pontic - resin with high noble metal  | \$515.00            |
| D6251       | Pontic - resin with predominantly base metal  | \$475.00            |
| D6252       | Pontic - resin with noble metal   | \$490.00            |
| D6253       | Provisional pontic - further treatment or completion of diagnosis necessary prior to final impression | \$220.00            |
| D6545       | Retainer - cast metal for resin bonded fixed prosthesis   | \$195.00            |

| ADA<br>CODE | PROSTHODONTIC SERVICES   | COPAYMENT<br>AMOUNT |
|-------------|--|---------------------|
| D6548       | Retainer - porcelain/ceramic for resin bonded fixed prosthesis   | \$215.00            |
| D6600       | Inlay - porcelain/ceramic, two surfaces                          | \$390.00            |
| D6601       | Inlay - porcelain/ceramic, three or more surfaces                | \$410.00            |
| D6602       | Inlay - cast high noble metal, two surfaces                      | \$415.00            |
| D6603       | Inlay - cast high noble metal, three or more surfaces            | \$435.00            |
| D6604       | Inlay - cast predominantly base metal, two surfaces              | \$410.00            |
| D6605       | Inlay - cast predominantly base metal, three or more surfaces    | \$425.00            |
| D6606       | Inlay - cast noble metal, two surfaces                           | \$410.00            |
| D6607       | Inlay - cast noble metal, three or more surfaces                 | \$425.00            |
| D6608       | Onlay - porcelain/ceramic, two surfaces                          | \$425.00            |
| D6609       | Onlay - porcelain/ceramic, three or more surfaces                | \$440.00            |
| D6610       | Onlay - cast high noble metal, two surfaces                      | \$450.00            |
| D6611       | Onlay - cast high noble metal, three or more surfaces            | \$495.00            |
| D6612       | Onlay - cast predominantly base metal, two surfaces              | \$440.00            |
| D6613       | Onlay - cast predominantly base metal,<br>three or more surfaces | \$520.00            |
| D6614       | Onlay - cast noble metal, two surfaces                           | \$440.00            |
| D6615       | Onlay - cast noble metal, three or more surfaces                 | \$455.00            |
| D6624       | Inlay - titanium   | \$455.00            |
| D6634       | Onlay - titanium   | \$495.00            |
| D6710       | Crown - indirect resin based composite                           | \$220.00            |
| D6720       | Crown - resin with high noble metal                              | \$520.00            |

| ADA<br>CODE | PROSTHODONTIC SERVICES  | COPAYMENT<br>AMOUNT |
|-------------|---|---------------------|
| D6721       | Crown - resin with predominantly base metal   | \$495.00            |
| D6722       | Crown - resin with noble metal  | \$500.00            |
| D6740       | Crown - porcelain/ceramic   | \$545.00            |
| D6750       | Crown - porcelain fused to high noble metal   | \$530.00            |
| D6751       | Crown - porcelain fused predominantly base metal  | \$495.00            |
| D6752       | Crown - porcelain fused to noble metal  | \$510.00            |
| D6780       | Crown - 3/4 cast high noble metal   | \$500.00            |
| D6781       | Crown - 3/4 cast predominantly base metal   | \$500.00            |
| D6782       | Crown - 3/4 cast noble metal  | \$500.00            |
| D6783       | Crown - 3/4 porcelain/ceramic   | \$515.00            |
| D6790       | Crown - full cast high noble metal  | \$515.00            |
| D6791       | Crown - full cast predominantly base metal  | \$485.00            |
| D6792       | Crown - full cast noble metal   | \$505.00            |
| D6793       | Provisional retainer crown - further treatment or completion of diagnosis necessary prior to final impression | \$210.00            |
| D6794       | Crown - titanium  | \$505.00            |
| D6930       | Recement fixed partial denture  | \$65.00             |
| D6980       | Fixed partial denture repair necessitated by restorative material failure                                     | \$75.00             |
| D6985       | Pediatric partial denture, fixed  | \$250.00            |
| D9942       | Repair and/or reline of occlusal guard  | \$55.00             |

|                        | ORTHODONTICS  | COPAYMENT<br>AMOUNT |
|------------------------|---|---------------------|
| Dependent Orthodontics |   |                     |
|                        | Orthodontic benefits for a dependent child up to age Full Course of Treatment                     | \$4,600.00          |
| Adult Orthodontics     |   |                     |
|                        | Orthodontic benefits for a Covered Person other than a dependent child - Full Course of Treatment | \$4,600.00          |

Orthodontic benefits for the treatment to correct malocclusions are limited to one Phase II Course of Treatment and retention. Benefits include consultation, office records, comprehensive full banding and/or bonding of the dentition, the initial retention appliances and office visits for retention. The benefit period for treatment and retention will not exceed 24 months and will begin with the initial banding and/or bonding of the particular case as reported by the participating dentist. Should your coverage terminate during a course of orthodontic treatment, the balance of payments would be your responsibility.

## SPECIAL LIMITATIONS

Your dental benefits under this Certificate will be subject to the special conditions and limitations stated below.

Prosthodontics (Prosthetic appliances such as bridges, partial and full dentures)

A prosthetic appliance will be provided only once in every 4-year period. However, your existing appliance must be unserviceable or not functional (as determined by your dentist). The 4-year period will begin on the date on which the existing appliance was last supplied. The term "existing" means an appliance that was in place on and before the 4-year period begins.

The following appliances will be covered as indicated below:

- 1. **Fixed versus Removable Appliance.** If there are multiple spaces in the same arch, benefits will be provided for a removable appliance. If one or more missing teeth in the same arch can be replaced using a maximum of 4 units (a combination of retainers and pontics), benefits will be provided for a fixed bridge. If more than 4 units are required, benefits will be provided for a removable appliance.
- Recementation. Recementation of inlays, crowns, bridges and Maryland bridges initially placed by your Dental Center will not be charged to you (within the first 12 (twelve) months). Recementation of pre-existing inlays, crowns, bridges and Maryland bridges not placed by your Dental Center will be provided according to the actual fee-for-service normally charged.
- 3. Partial Dentures. Benefits for a removable appliance will be provided if a satisfactory result can be achieved by a standard cast chrome and/or acrylic partial denture, but if you and your dentist select a more personal appliance or one involving special techniques, benefits under this Certificate will be limited to the benefits appropriate to those procedures necessary to eliminate oral disease and restore missing teeth. The balance of the cost will be your responsibility.
- 4. Complete Dentures. If a satisfactory result can be achieved by using standard procedures and materials, but you and your dentist select a more personal appliance or one which may involve a special technique, benefits under this Certificate will be limited to those procedures necessary to eliminate oral disease and restore missing teeth. The balance of your cost will be your responsibility.
- 5. **Overdenture.** If an overdenture is the treatment you choose, benefits will be provided to the limits of a standard denture. All other related services or procedures will not be covered.
- 6. **Temporary Full or Partial Dentures.** If you decide to have a temporary appliance instead of the conventional prosthesis, your copayment will be the same as that applicable to the conventional prosthesis (and you will have used the benefit available for the 4-year period).

Prosthetic Appliances. Crowns, bridges, partial and complete dentures
placed over an implant are covered at the standard benefit level and copayment listed.

**Crowns, Inlays/Onlays** (Silver or tooth colored fillings, inlays, porcelain, metal, or porcelain to metal crowns)

- Inlays, porcelain, metals, or porcelain to metal crowns. If a tooth can be restored with amalgam or composite resins, these materials will be used to restore the tooth. The judgment will be up to the dentist providing the service.
- 2. Restorations for abrasion, erosion and attrition will be covered only when a clinical recommendation has been made by your dentist.
- 3. Crowns, bridges, partial and complete dentures placed over an implant are covered at the standard benefit level and copayment listed.

#### Mouth Rehabilitation

If you and your dentist agree to select a course of mouth rehabilitation, your benefits under this Certificate will be limited to covering only those procedures necessary to eliminate oral disease and replace missing teeth. The balance of the cost of your treatment, including costs to increase vertical dimension or restore the occlusion, will be your responsibility.

# **Referrals to Specialists**

Benefits, excluding emergency care, will be provided for services received from a specialist only when the referral has been made by your primary dentist and when proper authorization has been obtained prior to treatment or referral.

#### **EXCLUSIONS**

The following treatments, procedures or costs are not covered under this Certificate.

#### General Exclusions

- 1. Services not specifically mentioned in this Certificate.
- 2. Procedures which were begun but not completed prior to coverage under this Certificate.
- 3. Dental treatment for cosmetic purposes.
- 4. Dental service performed in a hospital, including any related hospital fee, unless you have received written authorization.
- 5. Procedures deemed experimental by prevailing dental standards.
- Treatment of congenital malformation, including but not limited to cleft palate, anodontia, mandibular prognathism and enamel hypoplasia in the absence of dental carries.
- 7. Treatment which, in the professional judgment of the attending dentist, will not produce a satisfactory result.
- 8. Major restorative work caused by orthodontic treatment.
- 9. The placement of bone graft or synthetic substances in the treatment of periodontal disorders.
- 10. Dental implants, transplants or augmentation and any diagnostic or definitive treatment related to implants, transplants or augmentations.
- 11. Tissue conditioning procedures.
- 12. Second opinions.
- Accidental injury, except as provided under palliative emergency treatment.
- 14. The cost of services received from physicians, dentists, oral surgeons or dental offices outside of your selected Dental Center, unless you have received written authorization from your Dental Center (or as indicated under the Emergency Treatment provisions of this Certificate).
- 15. Treatment for any condition to the extent to which benefits are recovered or found to be recoverable, whether by adjudication or settlement under any Workers Compensation, Occupational Disease or other law, even though you or your dependents fail to claim the right to such benefits.
- 16. Diagnostic procedures related to non-covered services.
- 17. Splinting procedures.
- 18. Treatment for any disease, condition, or injuries received as a result of war, declared or undeclared, or if caused by atomic explosion, whether or not the result of war.

- 19. Treatment obtained from, or which payment is made by, any federal, state, county, municipal, or other governmental agency, including any foreign government.
- Temporomandibular joint (TMJ) disorders or dysfunctions and related services.
- 21. General anesthesia and IV sedation without documented medical necessity. Allergy to local anesthesia must be documented by a licensed physician following testing procedures. If you decide to have general anesthesia or IV sedation without obtaining medical documentation and this requires a referral to a dental office not affiliated with the Network, or a referral to a dental office affiliated with the Network but not responsible for providing the covered services specified in the Schedule of Dental Services, benefits will not be provided for these services.
- 22. Orthodontic Treatment.

#### **COORDINATION OF BENEFITS**

If you should receive payment under another group policy, certificate or agreement providing the same kind of dental benefits that this Certificate provides, Blue Cross and Blue Shield or your Dental Center shall have the right to recover such payments from you, to the extent such recovery is consistent with the priority of benefit applications indicated in this section.

When the total value of benefits or services you are entitled to under this Certificate and under any other group contract exceeds your actual expense (including the premiums), Blue Cross and Blue Shield or your Dental Center reserves the right to reduce the total benefits and services provided under this Certificate so that the benefits will not exceed the total expense for the covered services received.

If any other group contract contains provisions establishing similar rules as those stated below, then the benefits under this Certificate and the other group contract will be determined by applying the following rules:

- 1. The benefits of the group contract which covers the person with the claim as an Insured rather than as a dependent will be determined before the benefits of the group contract which covers that person as a dependent.
- 2. The benefits of the group contract which covers a dependent as the *Relative* (that is, a person who is entitled to benefits under this Certificate because of a connection or relationship to the Insured) of a person whose date of birth (but not year of birth) occurs earlier in a calendar year will be determined before the benefits under any other group contract which covers that dependent as a Relative of a person whose date of birth (but not year of birth) occurs later in the calendar year. If the dependent's Relatives have the same date of birth (but not year of birth), the benefits under the group contract covering the dependent as a Relative of the person whose group policy has been in effect for the longer period of time will be determined first except that if the claim is for a dependent child, the following rules will apply:
  - (i) when the parents are separated or divorced and the parent with custody of the child has not remarried, the benefits of the group contract which covers the child as a dependent of the parent with custody of the child will be determined before the benefits of the group contract which covers the child as a dependent of the parent without custody.
  - (ii) when the parents are divorced and the parent with custody of the child has remarried, the benefits of the group contract which covers the child as a dependent of the parent with custody will be determined before the benefits of the group contract which covers that child as a dependent of the stepparent and the benefits of the group contract which covers the child as a dependent of the stepparent will be determined before the benefits of a plan which covers that child as a dependent of the parent without custody.

Despite the provisions stated above, if there is a court decree which establishes financial responsibility for the dental care expenses of the child, the benefits of the group contract which covers the child as a dependent of the parent with such financial responsibility will be determined before the benefits of the group contract which covers the child as a dependent child.

- 3. When the rules stated above do not establish an order of benefit determination, the benefits of the group contract which has been in effect for the longer period of time will decide, provided that:
  - (i) the benefits of the group contract covering the person with the claim as a laid-off or retired employee or as the dependent of a laidoff or retired employee will be determined after the benefits of the group contract covering such person as an employee who is not laid off or retired; and
  - (ii) if any group contract does not have a provision regarding laid-off or retired employees and the group contract determines its benefits after this contract, then the provisions of (i) above will not apply.

If the other group contract does not contain provisions establishing the same rules as set forth in this section, then the benefits under the other group contract will be determined before the benefits under this Certificate.

# CONTINUATION OF COVERAGE AFTER TERMINATION (Illinois State Law)

The purpose of this section of your Certificate is to explain the options available for continuing your coverage after termination, as it relates to Illinois state legislation. The provisions which apply to you will depend upon your status at the time of termination. The provisions described in Article A will apply if you are the former spouse of or former party to a Civil Union with the Insured who has died or from whom you have been divorced or from whom your Civil Union has been dissolved. The provisions described in Article B will apply if you are the dependent child of the Insured who has died or if you have reached the limiting age under this Certificate and not eligible to continue coverage as provided in Article A.

Your continued coverage under this Certificate will be provided only as specified below. Therefore, after you have determined which Article applies to you, please read the provisions very carefully.

# ARTICLE A: Continuation of Coverage if you are the former spouse of the Insured or spouse of a retired Insured

If the coverage of the spouse of the Insured should terminate because of the death of the Insured, a divorce from the Insured, dissolution of a Civil Union from the Insured, or the retirement of an Insured, the former spouse or retired Insured's spouse if at least 55 years of age will be entitled to continue the coverage provided under this Certificate for himself/herself and his/her eligible dependents (if Family coverage is in effect at the time of termination). However, this continuation of coverage option is subject to the following conditions:

- 1. Continuation will be available to you as the former spouse of an Insured or spouse of a retired Insured only if you provide the employer of the Insured with written notice of the dissolution of marriage, or Civil Union, the death or retirement of the Insured within 30 days of such event.
- 2. Within 15 days of receipt of such notice, the employer of the Insured will give written notice to Blue Cross and Blue Shield of the dissolution of your marriage to or Civil Union with the Insured, the death of the Insured or the retirement of the Insured as well as notice of your address. Such notice will include the Group Number and the Insured's identification number under this Certificate. Within 30 days of receipt of notice from the employer of the Insured, Blue Cross and Blue Shield will advise you at your residence, by certified mail, return receipt requested, that your coverage under this Certificate may be continued. Blue Cross and Blue Shield's notice to you will include the following:
  - a. a form for election to continue coverage under this Certificate.
  - b. notice of the amount of monthly charges to be paid by you for such continuation of coverage and the method and place of payment.

- c. instructions for returning the election form by certified mail, return receipt requested, within 30 days after the date of mailing receipt of such instruction by Blue Cross and Blue Shield.
- 3. In the event you fail to provide written notice to Blue Cross and Blue Shield within the 30 days specified above, benefits will terminate for you on the date coverage would normally terminate for a former spouse or spouse of a retired Insured under this Certificate as a result of the dissolution of marriage or Civil Union, the death or the retirement of the Insured. Your right to continuation of coverage will then be forfeited.
- 4. If Blue Cross and Blue Shield fails to notify you as specified above, all charges shall be waived from the date such notice was required until the date such notice is sent and benefits shall continue under the terms of this Certificate from the date such notice is sent, except where the benefits in existence at the time of Blue Cross and Blue Shield's notice was to be sent are terminated as to all Insureds under this Certificate.
- 5. If you have not reached age 55 at the time your continued coverage begins, the monthly charge will be computed as follows:
  - a. an amount, if any, that would be charged to you if you were an Insured, with Individual or Family Coverage, as the case may be, plus
  - b. an amount, if any, that the employer would contribute toward the charge if you were the Insured under this Certificate.

Failure to pay the initial monthly charge within 30 days after receipt of notice from Blue Cross and Blue Shield as required in this Article will terminate your continuation benefits and the right to continuation of coverage.

- 6. If you have reached age 55 at the time your continued coverage begins, the monthly charge will be computed for the first 2 years as described above. Beginning with the third year of continued coverage, an additional charge, not to exceed 20% of the total amounts specified in (5) above will be charged for the costs of administration.
- 7. Termination of Continuation of Coverage:

If you have not reached age 55 at the time your continued coverage begins, your continuation of coverage shall end on the first to occur of the following:

- a. if you fail to make any payment of charges when due (including any grace period specified in the Group Policy).
- b. on the date coverage would otherwise terminate under this Certificate if you were still married to or in a Civil Union with the Insured; however, your coverage shall not be modified or terminated during the first 120 consecutive days following the Insured's death or entry of judgment dissolving the marriage or Civil Union existing between you and the Insured, except in the event this entire Certificate is modified or terminated.

- c. the date on which you remarry or enter another Civil Union.
- d. the date on which you become an insured employee under any other group health plan.
- e. the expiration of 2 years from the date your continued coverage under this Certificate began.
- 8. If you have reached age 55 at the time your continued coverage begins, your continuation of coverage shall end on the first to occur of the following:
  - a. if you fail to make any payment of charges when due (including any grace period specified in the Group Policy).
  - b. on the date coverage would otherwise terminate, except due to the retirement of the Insured, under this Certificate if you were still married to or in a Civil Union with the Insured; however, your coverage shall not be modified or terminated during the first 120 consecutive days following the Insured's death, retirement or entry of judgment dissolving the marriage or Civil Union existing between you and the Insured, except in the event this entire Certificate is modified or terminated.
  - c. the date on which you remarry or enter another Civil Union.
  - d. the date on which you become an insured employee under any other group health plan.
  - e. the date upon which you reach the qualifying age or otherwise establish eligibility under Medicare.
- 9. If you exercise the right to continuation of coverage under this Certificate you shall not be required to pay charges greater than those applicable to any other Insured covered under this Certificate, except as specifically stated in these provisions.
- 10. If this entire Certificate is cancelled and another insurance company contracts to provide group health insurance at the time your continuation of coverage is in effect, the new insurer must offer continuation of coverage to you under the same terms and conditions described in this Certificate.

# ARTICLE B: Continuation of Coverage if you are the dependent child of the Insured

If the coverage of a dependent child should terminate because of the death of the Insured and the dependent child is not eligible to continue coverage under AR-TICLE A or the dependent child has reached the limiting age under this Certificate, the dependent child will be entitled to continue the coverage provided under this Certificate for himself/herself. However, this continuation of coverage option is subject to the following conditions:

1. Continuation will be available to you as the dependent child of an Insured only if you, or a responsible adult acting on your behalf as the dependent

- child, provide the employer of the Insured with written notice of the death of the Insured within 30 days of the date the coverage terminates.
- 2. If continuation of coverage is desired because you have reached the limiting age under this Certificate, you must provide the employer of the Insured with written notice of the attainment of the limiting age within 30 days of the date the coverage terminates.
- 3. Within 15 days of receipt of such notice, the employer of the Insured will give written notice to Blue Cross and Blue Shield of the death of the Insured or of the dependent child reaching the limiting age, as well as notice of the dependent child's address. Such notice will include the Group number and the Insured's identification number under this Certificate. Within 30 days of receipt of notice from the employer of the Insured, Blue Cross and Blue Shield will advise you at your residence, by certified mail, return receipt requested, that your coverage under this Certificate may be continued. Blue Cross and Blue Shield's notice to you will include the following:
  - a. a form for election to continue coverage under this Certificate.
  - b. notice of the amount of monthly charges to be paid by you for such continuation of coverage and the method and place of payment.
  - instructions for returning the election form within 30 days after the date it is received from Blue Cross and Blue Shield.
- 4. In the event you, or the responsible adult acting on your behalf as the dependent child, fail to provide written notice to Blue Cross and Blue Shield within the 30 days specified above, benefits will terminate for you on the date coverage would normally terminate for a dependent child of an Insured under this Certificate as a result of the death of the Insured or the dependent child attaining the limiting age. Your right to continuation of coverage will then be forfeited.
- 5. If Blue Cross and Blue Shield fails to notify you as specified above, all charges shall be waived from the date such notice was required until the date such notice is sent and benefits shall continue under the terms of this Certificate from the date such notice is sent, except where the benefits in existence at the time of Blue Cross and Blue Shield's notice was to be sent are terminated as to all Insureds under this Certificate.
- 6. The monthly charge will be computed as follows:
  - a. an amount, if any, that would be charged to you if you were an Insured, plus
  - b. an amount, if any, that the employer would contribute toward the charge if you were the Insured under this Certificate.

Failure to pay the initial monthly charge within 30 days after receipt of notice from Blue Cross and Blue Shield as required in this Article will terminate your continuation benefits and the right to continuation of coverage.

7. Continuation of Coverage shall end on the first to occur of the following:

- a. if you fail to make any payment of charges when due (including any grace period specified in the Group Policy).
- b. on the date coverage would otherwise terminate under this Certificate if you were still an eligible dependent child of the Insured.
- c. the date on which you become an insured employee, after the date of election, under any other group health plan.
- d. the expiration of 2 years from the date your continued coverage under this Certificate began.
- 8. If you exercise the right to continuation of coverage under this Certificate, you shall not be required to pay charges greater than those applicable to any other Insured covered under this Certificate, except as specifically stated in these provisions.
- Upon termination of your continuation of coverage, you may exercise the
  privilege to become a member of Blue Cross and Blue Shield on a "direct
  pay" basis as specified in the Conversion Privilege of the ELIGIBILITY
  SECTION of this Certificate.
- 10. If this entire Certificate is cancelled and another insurance company contracts to provide group health insurance at the time your continuation of coverage is in effect, the new insurer must offer continuation of coverage to you under the same terms and conditions described in this Certificate.

### CONTINUATION OF COVERAGE FOR PARTIES TO A CIVIL UNION

The purpose of this provision of your Certificate is to explain the options available for temporarily continuing your coverage after termination if you are covered under this Certificate as the party to a Civil Union with the Insured or as the dependent child of a party to a Civil Union. Your continued coverage under this Certificate will be provided only as specified below. Please read the provisions very carefully.

# **Continuation of Coverage**

If you are a dependent who is a party to a Civil Union or their child and you lose coverage under this Certificate, the options available to a spouse or to a dependent child are described in the CONTINUATION OF COVERAGE AFTER TERMINATION (Illinois State Laws) provision of this Certificate.

In addition to the events listed in the CONTINUATION OF COVERAGE AFTER TERMINATION (Illinois State Laws) provision, if applicable, continuation of coverage is available to you and your dependent children in the event you lose coverage because your Civil Union partnership with the Eligible Person terminates. Your Civil Union will terminate if your partnership no longer meets the criteria described in the definition of "Civil Union" in the DEFINITIONS section of this Certificate. You are entitled to continue coverage for the same period of time as a spouse or child who loses coverage due to divorce.

# CONTINUATION COVERAGE RIGHTS UNDER COBRA

This CONTINUATION COVERAGE RIGHTS UNDER COBRA provision does not apply to your dependent who is a party to a Civil Union and their children.

NOTE: Certain employers may not be affected by CONTINUATION OF COVERAGE AFTER TERMINATION (COBRA). See your employer or Plan Administrator should you have any questions about COBRA.

#### Introduction

You are receiving this notice because you have recently become covered under your employer's group health plan (the Plan). This notice contains important information about your right to COBRA continuation coverage, which is a temporary extension of coverage under the Plan. This notice generally explains COBRA continuation coverage, when it may become available to you and your family, and what you need to do to protect the right to receive it.

The right to COBRA continuation coverage was created by a federal law, the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA). COBRA continuation coverage can become available to you when you would otherwise lose your group health coverage. It can also become available to other members of your family who are covered under the Plan when they would otherwise lose their group health coverage.

For additional information about your rights and obligations under the Plan and under federal law, you should review the Plan's Summary Plan Description or contact the Plan Administrator.

# What Is COBRA Continuation Coverage

COBRA continuation coverage is a continuation of Plan coverage when coverage would otherwise end because of a life event known as a "qualifying event." Specific qualifying events are listed later in this notice. After a qualifying event, COBRA continuation coverage must be offered to each person who is a "qualified beneficiary." You, your spouse, and your dependent children could become qualified beneficiaries if coverage under the Plan is lost because of the qualifying event. Under the Plan, qualified beneficiaries who elect COBRA continuation coverage must pay for COBRA continuation coverage.

If you are an employee, you will become a qualified beneficiary if you lose your coverage under the Plan because either one of the following qualifying events happens:

- Your hours of employment are reduced; or
- Your employment ends for any reason other than your gross misconduct.

If you are the spouse of an employee, you will become a qualified beneficiary if you lose your coverage under the Plan because any of the following qualifying events happens:

- · Your spouse dies;
- Your spouse's hours of employment are reduced;
- Your spouse's employment ends for any reason other than his or her gross misconduct;
- Your spouse becomes enrolled in Medicare benefits (under Part A, Part B, or both); or
- You become divorced or legally separated from your spouse.

Your dependent children will become qualified beneficiaries if they lose coverage under the Plan because any of the following qualifying events happen:

- The parent-employee dies;
- The parent-employee's hours of employment are reduced;
- The parent-employee's employment ends for any reason other than his or her gross misconduct;
- The parent-employee becomes enrolled in Medicare benefits (under Part A, Part B, or both);
- The parents become divorced or legally separated; or
- The child stops being eligible for coverage under the Plan as a "dependent child."

If the Plan provides health care coverage to retired employees, the following applies: Sometimes, filing a proceeding in bankruptcy under title 11 of the United States Code can be a qualifying event. If a proceeding in bankruptcy is filed with respect to your employer, and that bankruptcy results in the loss of coverage of any retired employee covered under the Plan, the retired employee will become a qualified beneficiary with respect to the bankruptcy. The retired employee's spouse, surviving spouse, and dependent children will also become qualified beneficiaries if bankruptcy results in the loss of their coverage under the Plan.

# When Is COBRA Coverage Available?

The Plan will offer COBRA continuation coverage to qualified beneficiaries only after the Plan Administrator has been notified that a qualifying event has occurred. When the qualifying event is the end of employment or reduction of hours of employment, death of the employee, in the event of retired employee health coverage, commencement of a proceeding in bankruptcy with respect to the employer, or the employee's becoming entitled to Medicare benefits (under Part A, Part B, or both), the employer must notify the Plan Administrator of the qualifying event.

## You Must Give Notice of Some Qualifying Events

For the other qualifying events (divorce or legal separation of the employee and spouse or a dependent child's losing eligibility for coverage as a dependent child), you must notify the Plan Administrator within 60 days after the qualifying event occurs. Contact your employer and/or COBRA Administrator for procedures for this notice, including a description of any required information or documentation.

### **How Is COBRA Coverage Provided?**

Once the Plan Administrator receives notice that a qualifying event has occurred, COBRA continuation coverage will be offered to each of the qualified beneficiaries. Each qualified beneficiary will have an independent right to elect COBRA continuation coverage. Covered employees may elect COBRA continuation coverage on behalf of their spouses, and parents may elect COBRA continuation coverage on behalf of their children.

COBRA continuation coverage is a temporary continuation of coverage. When the qualifying event is the death of the employee, the employee's becoming entitled to Medicare benefits (under Part A, Part B, or both), your divorce or legal separation, or a dependent child's losing eligibility as a dependent child, COBRA continuation coverage lasts for up to 36 months.

When the qualifying event is the end of employment or reduction of the employee's hours of employment, and the employee became entitled to Medicare benefits less than 18 months before the qualifying event, COBRA continuation coverage for qualified beneficiaries other than the employee lasts until 36 months after the date of Medicare entitlement. For example, if a covered employee becomes entitled to Medicare 8 months before the date on which his employment terminates, COBRA continuation coverage for his spouse and children can last up to 36 months after the date of Medicare entitlement, which is equal to 28 months after the date of the qualifying event (36 months minus 8 months). Otherwise, when the qualifying event is the end of employment or reduction of the employee's hours of employment, COBRA continuation coverage generally lasts for only up to a total of 18 months. There are two ways in which this 18-month period of COBRA continuation coverage can be extended.

# Disability Extension Of 18-Month Period Of Continuation Coverage

If you or anyone in your family covered under the Plan is determined by the Social Security Administration to be disabled and you notify the Plan Administrator in a timely fashion, you and your entire family may be entitled to receive up to an additional 11 months of COBRA continuation coverage, for a total maximum of 29 months. The disability would have to have started at some time before the 60th day of COBRA continuation coverage and must last at least until the end of the 18-month period of continuation coverage. Contact your employer and/or the COBRA Administrator for procedures for this notice, including a description of any required information or documentation.

# Second Qualifying Event Extension Of 18-Month Period Of Continuation Coverage

If your family experiences another qualifying event while receiving 18 months of COBRA continuation coverage, the spouse and dependent children in your family can get up to 18 additional months of COBRA continuation coverage, for a maximum of 36 months, if notice of the second qualifying event is properly given to the Plan. This extension may be available to the spouse and dependent children receiving continuation coverage if the employee or former employee dies, becomes entitled to Medicare benefits (under Part A, Part B, or both), or gets divorced or legally separated or if the dependent child stops being eligible under the Plan as a dependent child, but only if the event would have caused the spouse or dependent child to lose coverage under the Plan had the first qualifying event not occurred.

## If You Have Questions

Questions concerning your Plan or your COBRA continuation coverage rights, should be addressed to your Plan Administrator. For more information about your rights under ERISA, including COBRA, the Health Insurance Portability and Accountability Act (HIPAA), and other laws affecting group health plans, contact the nearest Regional or District Office of the U. S. Department of Labor's Employee Benefits Security Administration (EBSA) in your area or visit the EBSA website at www.dol.gov/ebsa. (Addresses and phone numbers of Regional and District EBSA Offices are available through EBSA's website.)

## **Keep Your Plan Informed Of Address Changes**

In order to protect your family's rights, you should keep the Plan Administrator informed of any changes in the addresses of family members. You should also keep a copy, for your records, of any notices you send to the Plan Administrator.

#### **Plan Contact Information**

Contact your employer for the name, address and telephone number of the party responsible for administering your COBRA continuation coverage.

#### **GENERAL PROVISIONS**

- This Certificate, including any endorsement attached to it, is the entire
  agreement between you and Blue Cross and Blue Shield. Your dental benefits will be provided in accordance with the terms and conditions described
  in this Certificate. No statement you make in your application shall void
  this Certificate or be used in any legal proceedings unless your application,
  or an exact copy of it, is attached to this Certificate.
- 2. No agent of Blue Cross and Blue Shield has authority to change this Certificate or to waive any of its provisions. No change shall be valid unless it has been approved by an officer of Blue Cross and Blue Shield and such approval is endorsed and attached to this Certificate.
- 3. The Dental Center you select will be solely responsible for all dental advice and services performed or prescribed. Neither Blue Cross and Blue Shield, its agents, nor any employer shall be liable for injuries, damages or expenses resulting from negligence, malfeasance, nonfeasance or malpractice on the part of any officer or employee or agent of Blue Cross and Blue Shield. Neither shall Blue Cross and Blue Shield be responsible for such acts on the part of any person, organization or entity rendering services to you or your family members under this Certificate. You agree and acknowledge that Blue Cross and Blue Shield does not practice dentistry or medicine. Dentists are not employees or agents of Blue Cross and Blue Shield. The relationship between Blue Cross and Blue Shield and the dentists is that of purchaser and seller of dental services.
- 4. The dental services described in this Certificate are personal to you and your family and are not assignable.
- 5. All Copayments and additional fees or charges specified in this Certificate are due to the Dental Center. Neither Blue Cross and Blue Shield nor your Group will have any liability for the collection of such fees or charges.
- 6. All dental services rendered to you must be performed at the Dental Center you have selected. You may select a personal dentist from those on staff at the Dental Center you have chosen. You have the right to transfer to another Dental Center at any time. Changes submitted by the 20th of the month will become effective the 1st of the following month.
- 7. Payments will not be made to you for any dental services described in this Certificate unless such payment is for emergency treatment or reimbursement for payments you made to a dentist or specialist after receiving written authorization from Blue Cross and Blue Shield.



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